## Homeless Veterans in Louisville Community Services



KPI Owner: Community Services Process: Homeless Services

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary		
		Plan-Do-Check-Act Step 4: Generate and prioritize potential solutions		
Goal: Progress line to "Functional zero" based on	Homeless Staff	Measurement Method: VA Staff de-duplicate and validate lists from HMIS,		
National Zero2016 definition = number of new		common assessment, and St. John Center. Veterans defined as anyone who		
homeless vets that community can provide		wore uniform of armed services (except reservists who were never called)		
permanent housing per month (not yet	Vet Task Force			
determined, but approx 5-15).		Why Measure: Metro Strategic Plan Goal 21 Initiative		
Benchmark: National ave. rate of homeless vets	Benchmark Source:	Next Improvement Step: Pilot solutions		
by HUD Point-in-Time (PIT) Homeless Census	2014 PIT census			
How Are We Doing?				

2015 Q3-2016 Q4	2015 Q2-2016 Q4
5 Year Goal	5 Year Actual
0	0
People	People

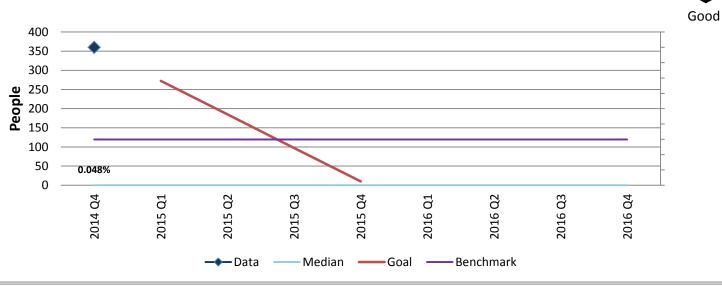


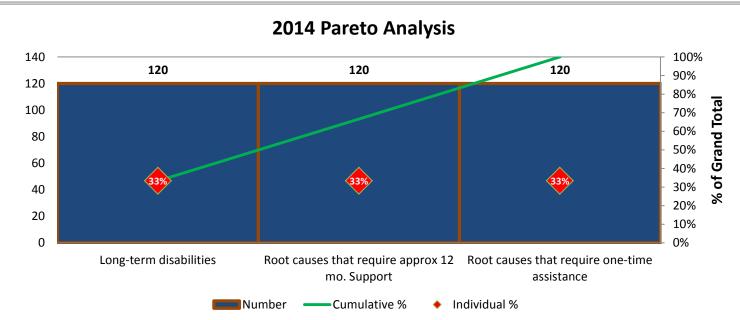
2014 Q4 Goal	2014 Q4 Actual
0	360
People	People



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